

GENERAL PURPOSES AND LICENSING COMMITTEE

23RD MAY 2017

3. QUESTIONS

From Councillor Nicholas Bennett JP to the Chairman of the General Purposes and Licensing Committee for written reply.

If he will inquire as to why the following restrictions apply to members' iPads;

iCloud backup not allowed
iTunes Store not allowed
Photo stream not allowed
Pop ups in Safari not allowed
Screen capture not allowed?

Reply:

We have checked the policies applied to the iPad devices via Mobile Iron security.

The following actions are not restricted by Mobile Iron:

iCloud backup
iTunes Store
Photo stream

These are not restricted hence could be used. However, the use of iCloud backup is discouraged as the data is held in the cloud and we have no idea where it is being stored. In addition, security around this storage method has been breached quite recently.

If these matters are causing problems a call can be logged with the Helpdesk who will resolve the issues.

The following actions are blocked by Mobile Iron policy –

Pop ups in Safari
Screen capture

Both of these are blocked as part of the CESH* best practice. If there is a business need to review these then this can be investigated by the IT Division.

**Communications-Electronics Security Group (part of the National Cyber Security Centre)*